Great service on Monday 6th March 2017. Popped in to make an appt. for smear test and was told I could be seen in 15minutes. Friendly, encouraging and polite receptionist (short dark hair & glasses).  
Was seen by Barbara who put me so at ease and clearly explained the procedure and answered my questions. This was my 5th scheduled smear and first at this surgery so was a little nervous but was really impressed with the whole experience. Thank you ladies!